



WHY ASSETHQ?

"IEB Offered a leading solution to the design and development of software which could be integrated with our own server systems. The adoption of the Asset Maintenance product has led to a transformation in the procedures of Londonderry Port & Harbour Authority (LPHA)

Centralisation of the asset management operations means that all assets from each department can be found in one location. Training of employees on separate asset maintenance software is now no longer necessary thus reducing company expenditure.

Maintenance efficiency has improved in terms of time management, one example being that it has led to the basic maintenance scheduling being taken from the workload of the engineers.

George Cuthbert

Engineering & Development Director
Londonderry Port & Harbour Commissioners
(Foyle Port)



Client Case Study: Foyle Port

BRINGING EFFICIENCIES TO FOYLE PORT WITH ASSETHQ

Foyle Port selected the AssetHQ Asset & Maintenance Management System to replace their previous outdated and time-consuming methods and help optimise business performance.

THE CHALLENGE

As part of a long-term business improvement strategy, Foyle Port Undertook a management review to identify areas within the organisation where performance and efficiency could be improved. They recognized that:

- ✳ There was no single, easily accessible list of assets owned and operated by the Port.
- ✳ The manual recording and scheduling of maintenance was quickly becoming outdated
- ✳ There was a lack of focus to complete tasks in the allocated time
- ✳ Senior managers had no way of simply checking the status of tasks taking place
- ✳ Important documents were not easily accessible by managers and engineers
- ✳ There was no system in place to automatically notify of important asset related activities such as inspections or PPM's due.

THE SOLUTION

IEB Software worked closely with Foyle Port to create a system that was tailored to their specific requirements. The system implemented enabled the port to:

- ✳ Connect all required users to a centralised Asset Management System
- ✳ Add, store, manage and view details of all assets from one central system
- ✳ Set up maintenance schedules with a list of tasks to be carried out
- ✳ Monitor and review all maintenance carried out on every asset
- ✳ Access the database from anywhere in the world through integration with the ports own off-site remote access portal
- ✳ Access important asset related information via the AssetHQ App using portable devices, cutting out the need for paper records

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